

FRANCHISE DISCLOSURE DOCUMENT

Auto-Lab Franchising, LLC a Michigan limited liability company 3121 University Drive, Suite 140 Auburn Hills, MI 48326 Phone: (248) 994-0206

Email: <u>info@autolabusa.com</u> Website: <u>www.autolabusa.com</u>



This Disclosure Document describes an Auto-Lab single unit franchise. The single unit franchise will operate a full service and diagnostic-oriented automotive repair and maintenance facility, featuring our proprietary operations software and offering consumers and businesses comprehensive automotive and engine analysis, electrical system repair, air conditioning repair, engine repair and other related automotive repair services for all makes and models of cars, SUVs and light-duty trucks under the name "Auto-Lab Complete Car Care Centers[®]".

The total investment necessary to begin operation of a single unit Auto-Lab franchise is from \$130,750 to \$313,500. This includes \$13,750 to \$27,500 that must be paid to the franchisor or its affiliates. If you convert an existing auto care facility to an Auto-Lab single unit franchise, the total investment necessary is from \$29,500 to \$275,500, which includes \$19,500 that must be paid to the franchisor or its affiliates.

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar-days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your disclosure document in another format that is more convenient to you. To discuss the availability of disclosures in different formats, contact the Franchise Sales Department at the address and phone number listed above.

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read your entire contract carefully. Show our contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call you state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

Issuance Date: April 30, 2016.



STATE COVER PAGE

Your state may have a franchise law that requires a franchisor to register or file with a state franchise administrator before offering or selling in your state. REGISTRATION OF A FRANCHISE BY A STATE DOES NOT MEAN THAT THE STATE RECEOMMENDS THE FRANCHISE OR HAS VERIFIED THE INFORMATION IN THIS DISCLOSURE DOCUMENT.

Call the state franchise administrator listed in Exhibit I for information about the franchisor, or about franchising in your state.

MANY FRANCHISE AGREEMENTS DO NOT ALLOW YOU TO RENEW UNCONDITIONALLY AFTER THE INITIAL TERM EXPIRES. YOUR MAY HAVE TO SIGN A NEW AGREEMENT WITH DIFFERENT TERMS AND CONDITIONS IN ORDER TO CONTINUE TO OPERATE YOUR BUSINESS. BEFORE YOU BUY, CONSIDER WHAT RIGHTS YOU HAVE TO RENEW YOUR FRANCHISE, IF ANY, AND WHAT TERMS YOU MIGHT HAVE TO ACCEPT IN ORDER TO RENEW.

Please consider the following RISK FACTORS before you buy this franchise:

- 1. *THE FRANCHISE AGREEMENT REQUIRES YOU TO RESOLVE DISPUTES WITH US BY ARBITRTION ONLY IN MICHIGAN. OUT-OF-STATE ARBITRATION MAY FORCE YOU TO ACCEPT A LESS FAVORABLE SETTLEMENT FOR DISPUTES. IT MAY ALSO COST YOU MORE TO ARBITRATE WITH US IN MICHIGAN THAN IN YOUR OWN STATE.
- 2. *THE FRANCHISE AGREEMENT STATES THAT MICHIGAN LAW GOVERNS THE AGREEMENT, AND THIS LAW MAY NOT PROVIDE THE SAME PROTECTIONS AND BENEFITS AS LOCAL LAW. YOU MAY WANT TO COMPARE THESE LAWS.
- 3. THERE MAY BE OTHER RISK FACTORS CONCERNING THIS FRANCHISE.

*LOCAL LAW MAY SUPERSEDE THESE AND OTHER FRANCHISE AGREEMENT PROVISIONS. CERTAIN STATES REQUIRE THE SUPERSEDING PROVISIONS TO APPEAR IN AN ADDENDUM IN THIS FRANCHISE DISCLOSURE DOCUMENT, WHICH, IF APPLICABLE, IS ATTACHED AS EXHIBIT L TO THIS FRANCHISE DISCLOSURE DOCUMENT.

We use the services of one of more franchise brokers or referral sources to assist us in selling our franchise. A franchise broker or referral source represents us, not you. We pay this person a fee for selling our franchise or referring you to us. You should make sure to do your own investigation of the franchise.

Effective Date: See the next page for state effective dates.



STATE EFFECTIVE DATES

The following states require that the Franchise Disclosure Document be registered or filed with the state, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington and Wisconsin.

This Franchise Disclosure Document is registered, on file or exempt from registration in the following states having franchise registration and disclosure laws, with the following effective dates:

| California | Effective Date: | |
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| Connecticut | Effective Date: | |
| Florida | Effective Date: | December 20, 2015 |
| Hawaii | Effective Date: | |
| Illinois | Effective Date: | April 30, 2015 |
| Indiana | Effective Date: | April 29, 2015 |
| Kentucky | Effective Date: | |
| Maine | Effective Date: | |
| Maryland | Effective Date: | |
| Michigan | Effective Date: | December 9, 2015 |
| Minnesota | Effective Date: | |
| Nebraska | Effective Date: | |
| New York | Effective Date: | - |
| North Carolina | Effective Date: | |
| North Dakota | Effective Date: | |
| Rhode Island | Effective Date: | |
| Oregon | Effective Date: | |
| South Carolina | Effective Date: | |
| South Dakota | Effective Date: | |
| Texas | Effective Date: | March 18, 2013 (one time filing) |
| Utah | Effective Date: | |
| Virginia | Effective Date: | |
| Washington | Effective Date: | |
| Wisconsin | Effective Date: | |

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