

## **Franchise Disclosure Document**

The C12 Group, LLC®, A Texas Limited Liability Company 1723 N. Loop 1604 E, #202 San Antonio, TX 78232 (210) 767-6200; info@c12group.com; www.C12Group.com



The C12 Group® provides specified business coaching and advising services on a fee for service basis to member Christian business CEOs, owners, and presidents, as well as their selected key staff members, including conduct of monthly Peer Advisory Group meetings, one-on-one consultation sessions, and selected seminars and mentoring processes.

The total investment necessary to begin operation of a C12 franchised business is \$32,000 to \$57,500. This includes \$30,000 to \$50,000 that must be paid to the franchisor or its affiliate(s).

This disclosure document summarizes certain provisions of your Franchise Agreement and other information in plain English. Read this disclosure document and all agreements carefully. You must receive this disclosure document at least fourteen (14) calendar days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate of the franchisor in connection with the proposed franchise sale. Note, however, that no government agency has verified the information contained in this document.

You may wish to receive your disclosure document in another format that is more convenient to you. To discuss the availability of disclosures in different forms, contact The C12 Group, LLC, 1723 N. Loop 1604 E, #202, San Antonio, TX 78232 or call The C12 Group at (210) 767-6200.

The terms of your contract will govern your franchise relationship. Do not rely on the disclosure document alone to understand your contract. Read your entire contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "Buying a Franchise, A Consumer Guide" which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Ave., NW, Washington, D.C. 20850. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There also may be laws on franchising in your state. Ask your state agencies about them.

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## **How to Use This Franchise Disclosure Document**

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
How much can I earn?	Item 19 may give you information about outlet
	sales, costs, profits, or losses. You should also try
	to obtain this information from others, like
	current and former franchisees. You can find
	their names and contact information in Exhibit D
	and D-1.
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the
	franchisor or at the franchisor's direction. Item 7
	lists the initial investment to open. Item 8
	describes the suppliers you must use.
Does the franchisor have the	Exhibit B includes financial statements. Review
financial ability to provide	these statements carefully.
support to my business?	
Is the franchise system stable,	Item 20 summarizes the recent history of the
growing, or shrinking?	number of company-owned and franchised
11/11/11	outlets.
Will my business be the only C12	Item 12 and the "territory" provisions in the
Group business in my area?	franchise agreement describe whether the
	franchisor and other franchisees can compete
Does the franchisor have a	with you.
	Items 3 and 4 tell you whether the franchisor or
troubled legal history?	its management have been involved in material
What's it like to be a C12 Group	litigation or bankruptcy proceedings.  Exhibit D and D-1 list current and former
franchisee?	franchisees. You can contact them to ask about
ii ancinsee:	their experiences.
What else should I know?	These questions are only a few things you should
vi nat eise snouid i know:	look for. Review all 23 Items and all Exhibits in
	this disclosure document to better understand this
	franchise opportunity. See the table of contents.
	manufact opportunity. See the table of contents.



## What You Need To Know About Franchising Generally

<u>Continuing responsibility to pay fees.</u> You may have to pay royalties and other fees even if you are losing money.

**Business model can change.** The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

<u>Supplier restrictions.</u> You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

**Operating restrictions.** The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

<u>Competition from franchisor.</u> Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

**Renewal.** Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

When your franchise ends. The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

## **Some States Require Registration**

Your state may have a franchise law, or other law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit C.

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

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