

FRANCHISE DISCLOSURE DOCUMENT

CALIFORNIA CLOSETS®

California Closet Company, Inc. A California Corporation 1414 Harbour Way S., Suite 1750 Richmond, CA 94804 (415) 256-8500

www.calclosets.com franchising@calclosets.com

We offer franchisees the right to operate a retail showroom with a manufacturing facility, referred to as a Manufacturing and Showroom franchise, that offer, manufacture and install customized closet, office, garage, and other storage systems for residential customers under the California Closets® trademark, trade name and System. The total initial investment necessary to begin operation of a Manufacturing and Showroom franchise ranges from \$301,000 to \$949,500. This includes fees of \$82,500 that you must pay to the franchisor.

We also offer franchisees the right to operate a Design, Sell & Install ("DSI") franchise, which is a showroom that primarily focuses on design, sales and installation services, but not manufacturing services. The total investment necessary to begin operation of a California Closets DSI franchise ranges from \$170,000 to \$619,500. This includes fees of \$54,735 to \$56,900 that you must pay to the franchisor.

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar-days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your disclosure document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact the Director of Franchise Sales at the address and phone number above.

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them. The issuance date of this Franchise Disclosure Document is March 22, 2019.



STATE COVER PAGE

Your state may have a franchise law that requires a franchisor to register or file with a state franchise administrator before offering or selling franchises in your state. REGISTRATION OF A FRANCHISE BY A STATE DOES NOT MEAN THAT THE STATE RECOMMENDS THE FRANCHISE OR HAS VERIFIED THE INFORMATION IN THIS DISCLOSURE DOCUMENT.

Call the state franchise administrator listed in <u>Exhibit G</u> for information about the franchisor or about franchising in your state.

MANY FRANCHISE AGREEMENTS DO NOT ALLOW YOU TO RENEW UNCONDITIONALLY AFTER THE INITIAL TERM EXPIRES. YOU MAY HAVE TO SIGN A NEW AGREEMENT WITH DIFFERENT TERMS AND CONDITIONS IN ORDER TO CONTINUE TO OPERATE YOUR BUSINESS. BEFORE YOU BUY, CONSIDER WHAT RIGHTS YOU HAVE TO RENEW YOUR FRANCHISE, IF ANY, AND WHAT TERMS YOU MIGHT HAVE TO ACCEPT IN ORDER TO RENEW.

Please consider the following RISK FACTORS before you buy this franchise:

- 1. THE FRANCHISE AGREEMENT REQUIRES YOU TO RESOLVE ALL DISPUTES WITH US IN SAN FRANCISCO, CALIFORNIA, UNLESS WE SUE YOU IN THE JURISDICTION OF YOUR PRINCIPAL OFFICE. OUT OF STATE LITIGATION MAY FORCE YOU TO ACCEPT A LESS FAVORABLE SETTLEMENT FOR DISPUTES. IT MAY ALSO COST YOU MORE TO LITIGATE WITH US IN CALIFORNIA THAN IN YOUR OWN STATE.
- 2. IF THE FRANCHISEE IS A BUSINESS ENTITY, EACH SHAREHOLDER/PARTNER/MEMBER/MANAGER OF FRANCHISEE MUST PERSONALLY GUARANTEE THE OBLIGATIONS OF FRANCHISEE UNDER THE FRANCHISE AGREEMENT. THIS PLACES THE PERSONAL ASSETS OF EACH INDIVIDUAL AT RISK.
- 3. THERE MAY BE OTHER RISKS CONCERNING THIS FRANCHISE.

We use the services of one or more FRANCHISE BROKERS or referral sources to assist us in selling our franchise. A franchise broker or referral source represents us, not you. We pay this person a fee for selling our franchise or referring you to us. You should make sure to do your own investigation of the franchise.

Effective Date: See the next page for state effective dates.



STATE EFFECTIVE DATES

The following states require that the Franchise Disclosure Document be registered or filed with the state, or be exempt from registration: California, Florida, Hawaii, Illinois, Indiana, Kentucky, Maryland, Michigan, Minnesota, Nebraska, New York, North Dakota, Rhode Island, South Dakota, Texas, Utah, Virginia, Washington and Wisconsin.

This Franchise Disclosure Document is registered, on file or exempt from registration in the following states having franchise registration and disclosure laws, with the following effective dates:

STATE	EFFECTIVE DATE
CALIFORNIA	Exempt
FLORIDA	Pending
ILLINOIS	Exempt
INDIANA	Pending
KENTUCKY	Effective (One Time Filing)
MARYLAND	Exempt
MICHIGAN	Pending
MINNESOTA	Pending
NEBRASKA	Effective (One Time Filing)
NEW YORK	Exempt
NORTH DAKOTA	Pending
RHODE ISLAND	Pending
SOUTH DAKOTA	Pending
TEXAS	Effective (one-time filing)
UTAH	Pending
VIRGINIA	Exempt
WASHINGTON	Exempt
WISCONSIN	Pending

In all other states, the effective date of this Franchise Disclosure Document is the issuance date of March 22, 2019.

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