

## FRANCHISE DISCLOSURE DOCUMENT THE CLOSET FACTORY FRANCHISE CORPORATION

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Los Angeles, California 90061

(A California Corporation)

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The Franchisee will operate a Closet Factory Business which will market, install, repair, and service custom closets and storage systems for consumers and sell other related products and services.

The total investment necessary to begin operations of a Closet Factory franchise ranges from \$273,500 to \$466,000. This includes \$58,500 that must be paid to the franchisor or affiliate.

This Disclosure Document summarizes certain provisions of your franchise agreement and other information in plain English. Read this Disclosure Document and all accompanying agreements carefully. You must receive this Disclosure Document at least 14 calendar-days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. Note, however, that no governmental agency has verified the information contained in this document.

You may wish to receive your Disclosure Document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact our Chief Executive Officer and Chief Financial Officer, John La Barbera at 12800 South Broadway, Los Angeles, California 90061 and 310-516-7000, john.labarbera@closetfactory.com.

The terms of your contract will govern your franchise relationship. Don't rely on the Disclosure Document alone to understand your contract. Read your entire contract carefully. Show your contract and this Disclosure Document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this Disclosure Document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this Disclosure Document, is available from the Federal Trade Commission.

You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

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## How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION	
How much can I earn?	Item 19 may give you information about outlet sales,	
	costs, profits or losses. You should also try to obtain	
	this information from others, like current and former	
	franchisees. You can find their names and contact	
	information in Item 20 or Exhibit H.	
How much will I need to	Items 5 and 6 list fees you will be paying to the	
invest?	franchisor or at the franchisor's direction. Item 7 lists	
	the initial investment to open. Item 8 describes the	
	suppliers you must use.	
Does the franchisor have the	Item 21 or Exhibit A includes financial statements.	
financial ability to provide	Review these statements carefully.	
support to my business?		
Is the franchise system stable,	Item 20 summarizes the recent history of the	
growing, or shrinking?	number of company-owned and franchised outlets.	
Will my business be the only	Item 12 and the "territory" provisions in the	
Closet Factory business in my	franchise agreement describe whether the	
area?	franchisor and other franchisees can compete with	
	you.	
Does the franchisor have a	Items 3 and 4 tell you whether the franchisor or its	
troubled legal history?	management have been involved in material	
	litigation or bankruptcy proceedings.	
What's it like to be a Closet Item 20 or Exhibit H lists current and former		
Factory franchisee?	franchisees. You can contact them to ask about their	
	experiences.	
What else should I know?	These questions are only a few things you should	
	look for. Review all 23 Items and all Exhibits in this	
	disclosure document to better understand this	
	franchise opportunity. See the table of contents.	



## What You Need To Know About Franchising Generally

<u>Continuing responsibility to pay fees</u>. You may have to pay royalties and other fees even if you are losing money.

<u>Business model can change</u>. The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

<u>Supplier restrictions</u>. You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

<u>Operating restrictions</u>. The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

<u>Competition from franchisor</u>. Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

<u>Renewal</u>. Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

When your franchise ends. The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

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