

RECEIVED

2014 NOV 12 AM 10 23

FRANCHISE DISCLOSURE DOCUMENT



CRUISESHIBOENTERS USAINCHE d/b/a Expedia GruiseShipe VERS GHT A Nevada composition 333 108th Avenue NE Bellevue, Washington 98004 (425) 679-7200 www.cruiseshipcenters.com

The franchise offered is for the operation of a travel agency business that offers reservations for cruise ships, airlines, car rentals and hotels, as well as other related travel services and products

The total estimated investment required to begin operation of an Expedia® CruiseShipCenters® franchised travel business ranges from \$79,500 to \$149,500, including \$29,000 that must be paid to us as a non-refundable initial fee

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar days before you sign a binding agreement with, or make any payment to the franchisor or an affiliate in connection with the proposed franchise sale. Note, however, that no government agency has verified the information contained in this document.

The terms of your contract will govern your franchise relationship. Do not rely on the disclosure document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, DC 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them Registration of this franchise with the state does not mean that the state recommends it or has verified the information in this disclosure document. If you learn that anything in this Disclosure Document is untrue, contact the Federal Trade Commission and the applicable state authority listed in **Exhibit F**

Issuance Date April 30, 2014, as amended, November 1, 2014



STATE EFFECTIVE DATES

The following states require that the Franchise Disclosure Document be registered or filed with the state, or be exempt from registration California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington and Wisconsin

This Franchise Disclosure Document is registered, on file or exempt from registration in the following states having franchise registration and disclosure laws, with the following effective dates

STATE	EFFECTIVE DATE
California	May 16, 2014, as amended,
Indiana	May 1, 2014
Michigan	May 1, 2014
New York	May 28, 2014, as amended,
Virginia	June 1, 2014, as amended,
Washington	June 16, 2014, as amended,
Wisconsin	May 1, 2014, as amended, November 12, 2014
States not requiring Registration or Filing	April 30, 2014, as amended, November 10, 2014



TABLE OF CONTENTS

ITEM 1	THE FRANCHISOR AND ANY PARENTS, PREDECESSORS AND AFFILIATES		
ITEM 2	BUSINESS EXPERIENCE		
ITEM 3	LITIGATION		
ITEM 4	BANKRUPTCY		
ITEM 5	INITIAL FEES		
ITEM 6	OTHER FEES		
ITEM 7	ESTIMATED INITIAL INVESTMENT		
ITEM 8	RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES		
ITEM 9	FRANCHISEE'S OBLIGATIONS		
ITEM 10	FINANCING		13 15
ITEM 11	FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEM AND TRAINING		
ITEM 12	TERRITORY		
ITEM 13			
ITEM 14			
ITEM 15	PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION 2: OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE		
IIEMI IS	BUSINESS		26 25
ITEM 16	RESTRICTIONS (ON WHAT THE FRANCHISEE MAY SELL	26
ITEM 17	RENEWAL, TERMINATION, TRANSFER AND DISPUTE RESOLUTION		
ITEM 18	PUBLIC FIGURES		
ITEM 19	FINANCIAL PERFORMANCE REPRESENTATIONS		
ITEM 20	OUTLETS AND FRANCHISEE INFORMATION		35
ITEM 21	FINANCIAL STATEMENTS		40
ITEM 22	CONTRACTS		40
ITEM 23	RECEIPTS		40
<u>EXHIBITS</u>			
	EXHIBIT A	STATE SPECIFIC ADDENDUM	
	EXHIBIT B EXHIBIT C	FRANCHISE AGREEMENT AND STATE AMENDMENTS	
	EXHIBIT D	FRANCHISE OPERATIONS MANUAL TABLE OF CONTENTS CRUISEDESK AND EMAIL TERMS OF USE	
	EXHIBIT E	FRANCHISEE ROSTER	
	EXHIBIT I	RECEIPT	
	EXHIBIT F EXHIBIT G EXHIBIT H EXHIBIT I	STATE AGENCIES AND AGENTS FOR SERVICE OF PROCESS FINANCIAL STATEMENTS FRANCHISE COMPLIANCE CERTIFICATE RECEIPT	

This is a document preview downloaded from FranchisePanda.com. The full document is available fo free by visiting: https://franchisepanda.com/franchises/expedia-cruise-ship-centers