



FRANCHISE DISCLOSURE DOCUMENT

For Use In:

Alabama, Alaska, Arizona, Arkansas, California, Colorado, Connecticut, Delaware, Georgia, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Mississippi, Missouri, Montana, Nebraska, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, South Carolina, Tennessee, Texas, Vermont, West Virginia, Washington, D.C. and Wyoming

Pending In:

Florida, Hawaii, Michigan, Minnesota, North Dakota, South Dakota, Utah, Virginia, Washington and Wisconsin



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SYNERGISTIC INTERNATIONAL LLC a Texas limited liability company doing business as **Glass Doctor** 1010-1020 North University Parks Drive Waco, Texas 76707 254/745-5048 or 800/280-9959 254/745-5073 (fax) glassdoctor@dwyergroup.com (e-mail) www.glassdoctor.com (website)

As a franchisee, you will install, repair and replace residential and commercial flat glass and auto glass and provide other glass related services and sell other glass related products.

The total investment necessary to begin operation of a Glass Doctor[®] franchise ranges from \$108,800 to \$289,000, plus any additional franchise fee as described in Item 7. This includes \$28,000 initial fee, plus \$280 per 1,000 population, that must be paid to the franchisor. It does not include fees for additional territory (beyond the minimum 100,000), for which we charge \$280 per 1,000 population. You should determine any additional charges applicable to you based on the territory population and number of named users you plan to have. See Items 5 and 6.

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar-days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. Note, however, that no governmental agency has verified the information contained in this document.

You may wish to receive your disclosure document in another format that is more convenient to you. To discuss the availability of disclosures in different formats, contact Robert Tunmire, 1010-1020 North University Parks Drive, Waco, Texas 76707, 254/745-2400.

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

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