

2014 Registration

FRANCHISE DISCLOSURE DOCUMENT
(Franchisor – Affiliate Franchise)



Image One Facility Solutions, Inc.
1555 Mittel Blvd., Suite G
Wood Dale, IL 60191
(630) 616-1010

Issuance Date: July 10, 2014

FRANCHISE DISCLOSURE DOCUMENT NO. _____

Franchisor:
Image One Facility Solutions, Inc.
1555 Mittel Blvd., Suite G
Wood Dale, IL 60191
(630) 616-1010
Website: www.ImageOneUSA.com
Also: imageonefranchise.com
Email: INFO@ImageOneUSA.com

The franchisee will operate a janitorial service business under the name and service mark "Image One Facility Solutions® or Image One®."

The estimated total initial investment necessary to begin operation of an Affiliate Franchised Image One Cleaning business is from \$35,768 to \$103,208, which includes \$30,050 to \$40,408 you must pay the Franchisor. The estimated total initial investment necessary to begin operation of a Conversion Affiliate Franchised Image One Cleaning business is from \$24,750 to \$103,208, which includes \$24,750 to \$31,250 you must pay the Franchisor.

This Disclosure Document summarizes certain provisions of your franchise agreement and other information in plain English. Read this Disclosure Document and all accompanying agreements carefully. You must receive this Disclosure Document at least 14 calendar days before you sign a binding agreement with, or make any payment to the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no government agency has verified the information contained in this document.**

You may wish to receive your Disclosure Document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact Tim Conn at 1555 Mittel Blvd., Suite G. Wood Dale, IL 60191, phone: (630) 616-1010.

The terms of your contract will govern your franchise relationship. Don't rely on the Disclosure Document alone to understand your contract. Read all of your contract carefully. Show your contract and this Disclosure Document to an advisor, like a lawyer or accountant.

Buying a franchise is a complex investment. The information in this Disclosure Document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this Disclosure Document, is available from the Federal Trade Commission ("FTC"). You can contact the FTC at 1-888-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, DC 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

The issuance date of this Disclosure Document is July 10, 2014.

**STATE COVER PAGE
Image One Facility Solutions, Inc.
(An Illinois Corporation)
1555 Mittel Blvd., Suite G
Wood Dale, IL 60191
(630) 616-1010**

Your state may have a franchise law that requires a franchisor to register or file with a state franchise administrator before offering or selling in your state. REGISTRATION OF A FRANCHISE BY A STATE DOES NOT MEAN THAT THE STATE RECOMMENDS THE FRANCHISE OR HAS VERIFIED THE INFORMATION IN THIS DISCLOSURE DOCUMENT.

Call the state franchise administrator listed in Exhibit A for information about the franchisor, or about franchising in your state.

MANY FRANCHISE AGREEMENTS DO NOT ALLOW YOU TO RENEW UNCONDITIONALLY AFTER THE INITIAL TERM EXPIRES. YOU MAY HAVE TO SIGN A NEW AGREEMENT WITH DIFFERENT TERMS AND CONDITIONS IN ORDER TO CONTINUE TO OPERATE YOUR BUSINESS. BEFORE YOU BUY, CONSIDER WHAT RIGHTS YOU HAVE TO RENEW YOUR FRANCHISE, IF ANY, AND WHAT TERMS YOU MIGHT HAVE TO ACCEPT IN ORDER TO RENEW.

Please consider the following RISK FACTORS before you buy this franchise.

- 1. THE FRANCHISE AGREEMENT PERMITS YOU TO RESOLVE DISPUTES WITH US ONLY BY ARBITRATION IN OR NEAR DuPAGE COUNTY, ILLINOIS. OUT OF STATE ARBITRATION MAY FORCE YOU TO ACCEPT A LESS FAVORABLE SETTLEMENT FOR DISPUTES. IT MAY ALSO COST YOU MORE TO ARBITRATE WITH US IN DuPAGE COUNTY, ILLINOIS THAN IN YOUR OWN STATE.**
- 2. THE FRANCHISE AGREEMENT STATES THAT ILLINOIS LAW GOVERNS THE AGREEMENT, AND THIS LAW MAY NOT PROVIDE THE SAME PROTECTION AND BENEFITS AS LOCAL LAW. YOU MAY WANT TO COMPARE THESE LAWS.**
- 3. IN THE EVENT OF YOUR DEFAULT UNDER THE FRANCHISE AGREEMENT, PAYMENTS TO YOU IN ANY AMOUNT MAY BE SUSPENDED UNTIL YOU ARE IN COMPLIANCE WITH YOUR AGREEMENT.**
- 4. THERE MAY BE OTHER RISKS CONCERNING THIS FRANCHISE.**

We may use the services of one or more FRANCHISE BROKERS or referral sources to assist us in selling our franchise. A franchise broker or referral source represents us, not you. We pay this person a fee for selling our franchise or referring you to us. You should be sure to do your own investigation of the franchise.

This franchise is registered in the following states:

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