

FRANCHISE DISCLOSURE DOCUMENT NO.

Franchisor:
Image One Facility Solutions, Inc.
1555 Mittel Blvd., Suite G
Wood Dale, IL 60191
(630) 616-1010
Website: www.ImageOnechicago.com

Also: imageonefranchise.com
Email: INFO@ImageOnechicago.com

The franchisee will operate a janitorial service business under the name and service mark "Image One Facility Solutions® or Image One®."

The total initial investment necessary to begin operation of an Image One Cleaning business is from \$15,323 to \$72,392, which includes \$9,015 to \$31,034 you must pay the Franchisor.

This Disclosure Document summarizes certain provisions of your franchise agreement and other information in plain English. Read this Disclosure Document and all accompanying agreements carefully. You must receive this Disclosure Document at least 14 calendar days before you sign a binding agreement with, or make any payment to the franchisor or an affiliate in connection with the proposed franchise sale. Note, however, that no government agency has verified the information contained in this document.

You may wish to receive your Disclosure Document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact Tim Conn at 1555 Mittel Blvd., Suite G. Wood Dale, IL 60191, phone: (630) 616-1010.

The terms of your contract will govern your franchise relationship. Don't rely on the Disclosure Document alone to understand your contract. Read all of your contract carefully. Show your contract and this Disclosure Document to an advisor, like a lawyer or accountant.

Buying a franchise is a complex investment. The information in this Disclosure Document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this Disclosure Document, is available from the Federal Trade Commission ("FTC"). You can contact the FTC at 1-888-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, DC 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

The issuance date of this Disclosure Document is April 26, 2016.



Image One Facility Solutions, Inc.

STATE COVER PAGE

Your state may have a franchise law that requires a franchisor to register or file with a state franchise administrator before offering or selling in your state. REGISTRATION OF A FRANCHISE BY A STATE DOES NOT MEAN THAT THE STATE RECOMMENDS THE FRANCHISE OR HAS VERIFIED THE INFORMATION IN THIS DISCLOSURE DOCUMENT.

Call the state franchise administrator listed in Exhibit A for information about the franchisor, or about franchising in your state.

MANY FRANCHISE AGREEMENTS DO NOT ALLOW YOU TO RENEW UNCONDITIONALLY AFTER THE INITIAL TERM EXPIRES. YOU MAY HAVE TO SIGN A NEW AGREEMENT WITH DIFFERENT TERMS AND CONDITIONS IN ORDER TO CONTINUE TO OPERATE YOUR BUSINESS. BEFORE YOU BUY, CONSIDER WHAT RIGHTS YOU HAVE TO RENEW YOUR FRANCHISE, IF ANY, AND WHAT TERMS YOU MIGHT HAVE TO ACCEPT IN ORDER TO RENEW.

Please consider the following RISK FACTORS before you buy this franchise.

THE AMOUNT OF MONEY YOU MUST INVEST TO BEGIN OPERATING THIS FRANCHISE EXCEEDS THE EQUITY FRANCHISOR HAS IN ITS OWN COMPANY. AS OF DECEMBER 2013, FRANCHISOR'S EQUITY IN ITS OWN COMPANY WAS NEGATIVE -\$307,344.

BUYING THIS FRANCHISE INVOLVES CHOOSING A "PACKAGE" WITH A SET MONTHLY AMOUNT OF REVENUE YOU WANT TO BE ABLE TO BILL FOR PROVIDING CLEANING SERVICES/PRODUCTS TO COMMERCIAL BUSINESSES. THE MONTHLY REVENUE PACKAGE YOU CHOOSE WILL DETERMINE THE AMOUNT OF YOUR INITIAL FRANCHISE FEE.

THE FRANCHISOR WILL ASSIGN CLIENT ACCOUNTS TO YOU. THERE IS NO GUARANTEE THAT YOU WILL BE ASSIGNED ENOUGH ACCOUNTS TO FULFILL YOUR MONTHLY MINIMUM. YOU MUST PAY COMMISSION ON ALL CLIENT ACCOUNTS ASSIGNED BY FRANCHISOR THAT EXCEED YOUR CHOSEN MONTHLY REVENUE PACKAGE AMOUNT.

THERE MAY BE OTHER RISKS CONCERNING THIS FRANCHISE.

We may use the services of one or more FRANCHISE BROKERS or referral sources to assist us in selling our franchise. A franchise broker or referral source represents us, not you. We pay this person a fee for selling our franchise or referring you to us. You should be sure to do your own investigation of the franchise.



This franchise is registered in the State of Illinois effective, 201	This franchise is registered in the State of Illinois effective	, 2016
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