

FRANCHISE DISCLOSURE DOCUMENT



Mister Softee Franchise, L.L.C. A New Jersey Limited Liability Company 901 E. Clements Bridge Road Runnemede, New Jersey 08078 (856) 939-4103 www.mistersoftee.com

Mister Softee Franchise, L.L.C. ("Mister Softee") franchises the right to distribute soft-serve ice cream and other frozen confections to the general public within a defined territory from a vehicle built to Mister Softee's specifications.

The total investment necessary to begin operation of a Mister Softee franchised business is \$169,000 to \$203,500. This includes \$157,500 to \$182,500 that must be paid to the franchisor or its affiliates.

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar-days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contracts. Read all of your contracts carefully. Show your contracts and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

The issue date of this Franchise Disclosure Document ("FDD") is: April 3, 2020.



How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

HERE TO FIND INFORMATION
n 19 may give you information about outlet
es, costs, profits or losses. You should also
to obtain this information from others, like
rent and former franchisees. You can find
r names and contact information in Item 20
Exhibit 4.
ns 5 and 6 list fees you will be paying to the
nchisor or at the franchisor's discretion.
n 7 lists the initial investment to open. Item
escribes the suppliers you must use.
n 21 or Exhibit 5 include financial
ements. Review these statements carefully.
n 20 summarizes the recent history of the
nber of company-owned and franchised
lets.
n 12 and the "territory" provisions in the
nchise agreement describe whether the
achisor and other franchisees can compete
h you.
ns 3 and 4 tell you whether the franchisor
its management have been involved in
rerial litigation or bankruptcy proceedings. n 20 or Exhibit 4 list current and former
nchisees. You can contact them to ask about
r experiences.
ese questions are only a few things you
uld look for. Review all 23 Items and all
nibits in this disclosure document to better
lerstand this franchise opportunity. See the
e of contents.



What You Need To Know About Franchising Generally

<u>Continuing responsibility to pay fees</u>. You may have to pay royalties and other fees even if you are losing money.

Business model can change. The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

<u>Supplier restrictions</u>. You may have to buy or lease items from the franchisor or to a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

Operating restrictions. The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

<u>Competition from franchisor</u>. Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

Renewal. Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

When your franchise ends. The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

Some States Require Registration

Your state may have a franchise law, or other state law, that requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in Exhibit 1.

Your state may also have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the State Specific Addenda. See the Table of Contents for the location of the State Specific Addenda.

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