

FRANCHISE DISCLOSURE DOCUMENT



NEW HORIZONS FRANCHISING GROUP, INC.

A Delaware Corporation 1900 S. State College Boulevard, Suite 450 Anaheim, CA 92806

tel: (714) 940-8000 fax: (714) 938-6007 www.newhorizons.com

Franchise Business: We offer franchises for the operation of computer-related learning centers ("Centers") to independent operators throughout the United States and other countries.

Total Initial Investment: The total investment necessary to begin operation of a Center will fall between \$258,000 to \$625,000 (Start-Up Franchisee) and \$42,000 to \$595,000 (Conversion Franchisee). These totals include Initial Fees of \$45,000 - \$150,000 (Start-Up Franchisee) or \$30,000 - \$93,750 (Conversion Franchisee) that must be paid to us.

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar-days (or such earlier date as required by applicable state law - see State Addenda) before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your disclosure document in another format that is more convenient for you. To discuss the availability of the disclosure document in another format, contact Chip Nelson, Vice President, North American Franchise Operations, New Horizons Franchising, Group, Inc., 1900 South State College Boulevard, Suite 450, Anaheim, California 92806 (telephone: (714) 940-8188; fax: (714) 940-8458; e-mail: chip.nelson@newhorizons.com).

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "A Consumer's Guide to Buying a Franchise," which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, N.W., Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

Issuance Date: March 29, 2019



STATE COVER PAGE

Your state may have a franchise law that requires a franchisor to register or file with a state franchise administrator before offering or selling in your state. REGISTRATION OF A FRANCHISE BY A STATE DOES NOT MEAN THAT THE STATE RECOMMENDS OR HAS VERIFIED THE INFORMATION IN THIS DISCLOSURE DOCUMENT.

Call the state franchise administrator listed in **Exhibit G** for information about the franchisor or about franchising in your state.

MANY FRANCHISE AGREEMENTS DO NOT ALLOW YOU TO RENEW UNCONDITIONALLY AFTER THE INITIAL TERM EXPIRES. YOU MAY HAVE TO SIGN A NEW AGREEMENT WITH DIFFERENT TERMS AND CONDITIONS IN ORDER TO CONTINUE TO OPERATE YOUR BUSINESS. BEFORE YOU BUY, CONSIDER WHAT RIGHTS YOU HAVE TO RENEW YOUR FRANCHISE, IF ANY, AND WHAT TERMS YOU MIGHT HAVE TO ACCEPT IN ORDER TO RENEW.

Please consider the following RISK FACTORS before you buy this franchise:

- 1. THE FRANCHISE AGREEMENT REQUIRES YOU TO RESOLVE DISPUTES WITH US FIRST BY MEDIATION AT OUR HEADQUARTERS IN ORANGE COUNTY, CALIFORNIA. IF MEDIATION DOES NOT RESULT IN A SETTLEMENT, THE FRANCHISE AGREEMENT REQUIRES YOU TO RESOLVE DISPUTES BY LITIGATION IN THE FEDERAL AND STATE COURTS LOCATED CLOSEST TO OUR HEADQUARTERS, WHICH PRESENTLY ARE IN ORANGE COUNTY, CALIFORNIA. OUT OF STATE LITIGATION MAY FORCE YOU TO ACCEPT A LESS FAVORABLE SETTLEMENT FOR DISPUTES. IT MAY ALSO COST MORE TO LITIGATE IN CALIFORNIA THAN IN YOUR HOME STATE.
- 2. THE FRANCHISE AGREEMENT STATES THAT CALIFORNIA LAW GOVERNS THE AGREEMENT, AND THIS LAW MAY NOT PROVIDE THE SAME PROTECTIONS AND BENEFITS AS YOUR LOCAL LAW IN YOUR HOME STATE. YOU MAY WANT TO COMPARE THESE LAWS.
- 3. YOU MUST PAY MINIMUM MONTHLY ROYALTY FEES AND MINIMUM MONTHLY MARKETING FEES TO US BEGINNING 6 MONTHS AFTER YOU SIGN THE FRANCHISE AGREEMENT EVEN IF THE FRANCHISED BUSINESS HAS NOT YET OPENED OR HAS NO REVENUE. WE MAY INCREASE THESE MINIMUM FEES EACH YEAR BEGINNING WITH THE SECOND YEAR OF THE FRANCHISE AGREEMENT TERM AS WE EXPLAIN IN ITEM 6 OF THIS FRANCHISE DISCLOSURE DOCUMENT.

4. THERE MAY BE OTHER RISKS CONCERNING THIS FRANCHISE.

We may use the services of one or more FRANCHISE BROKERS or referral sources to assist us in selling our franchises. A franchise broker or referral source represents us, not you. We pay this person a fee for selling our franchise or referring you to us. You should make sure to do your own investigation of the franchise.

Effective Date: See the next page for state effective dates.



STATE EFFECTIVE DATES:

This Franchise Disclosure Document is registered or exempt from registration in the following states having franchise registration or disclosure laws, with the following effective dates:

| State | Effective Date |
|--------------|----------------|
| California | |
| Hawaii | |
| Illinois | |
| Indiana | |
| Maryland | |
| Michigan | |
| Minnesota | |
| New York | |
| North Dakota | |
| Rhode Island | |
| South Dakota | |
| Virginia | |
| Washington | |
| Wisconsin | |

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