

FRANCHISE DISCLOSURE DOCUMENT



Signal Health Group Franchise, LLC
3753 Howard Hughes Parkway, Suite 200
Las Vegas, Nevada 89169
800-953-6183
www.signalhg.com

Signal Health Group Franchise, LLC (“Signal”) is a franchisor of businesses that provide home-based personal support and companionship services to aging and/or disabled clients (collectively, “Care Services”). Franchisees may offer supplemental healthcare staffing services to institutional clients, such as hospitals, retirement facilities, and clinics. Signal franchisees operate under the SIGNAL HEALTH GROUP trade name. The total investment necessary to begin operation of a SIGNAL HEALTH GROUP franchise is \$41,100 to \$156,400. This includes \$25,000 to \$81,000 that must be paid to Signal or one of its affiliates prior to opening.

Signal also offers qualified individuals the opportunity to open multiple units (“Franchised Businesses”) by entering into Signal’s form of area development agreement (“ADA”). The total investment necessary to begin operating under an ADA will depend on the number of Franchised Businesses to be opened under the ADA in your designated area (“Development Area”). The total investment necessary to open three Franchised Businesses ranges from \$78,600 to \$262,900. This includes \$62,500 to \$187,500 that must be paid to Signal or one of its affiliates prior to the opening of the first Franchised Business.

This Disclosure Document summarizes certain provisions of your Franchise Agreement and other information in plain English. Read this Disclosure Document and all accompanying agreements carefully. You must receive this Disclosure Document at least 14 calendar days before you sign a binding agreement with, or make any payment to, the Franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your Disclosure Document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact the Vice President of Global Franchise Development by writing to 3753 Howard Hughes Parkway, Suite 200, Las Vegas, Nevada 89169 or by calling (800) 953-6183.

The terms of your franchise agreement will govern your franchise relationship. Do not rely on the Disclosure Document alone to understand your franchise agreement. Read your franchise agreement carefully. Show your franchise agreement and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as “A Consumer’s Guide to Buying a Franchise,” which can help you understand how to use this Disclosure Document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC’s home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

The Issue Date of this Franchise Disclosure Document (“FDD”) is: October 30, 2019.

STATE COVER PAGE

Your state may have a franchise law that requires a franchisor to register or file with a state franchise administrator before offering or selling in your state. **REGISTRATION OF A FRANCHISE BY A STATE DOES NOT MEAN THAT THE STATE RECOMMENDS THE FRANCHISE OR HAS VERIFIED THE INFORMATION IN THIS DISCLOSURE DOCUMENT.**

Call the state franchise administrator listed in Exhibit A to this Franchise Disclosure Document for information about the franchisor, about other franchisors, or about franchising in your state.

MANY FRANCHISE AGREEMENTS DO NOT ALLOW YOU TO RENEW UNCONDITIONALLY AFTER THE INITIAL TERM EXPIRES. YOU MAY HAVE TO SIGN A NEW AGREEMENT WITH DIFFERENT TERMS AND CONDITIONS IN ORDER TO CONTINUE TO OPERATE YOUR BUSINESS. BEFORE YOU BUY, CONSIDER WHAT RIGHTS YOU HAVE TO RENEW YOUR FRANCHISE, IF ANY, AND WHAT TERMS YOU MIGHT HAVE TO ACCEPT IN ORDER TO RENEW.

Please consider the following **RISK FACTORS** before you buy this franchise:

1. **THE FRANCHISE AGREEMENT REQUIRES YOU TO RESOLVE DISPUTES WITH US BY MEDIATION, AT OUR OPTION, ONLY IN LAS VEGAS. OUT-OF-STATE MEDIATION MAY FORCE YOU TO ACCEPT A LESS FAVORABLE SETTLEMENT FOR DISPUTES. IT MAY ALSO COST YOU MORE TO MEDIATE WITH US IN DELAWARE THAN IN YOUR OWN STATE.**
2. **THE FRANCHISE AGREEMENT STATES THAT NEVADA LAW GOVERNS THE CONSTRUCTION AND INTERPRETATION OF THIS AGREEMENT, AND THIS LAW MAY NOT PROVIDE THE SAME PROTECTIONS AND BENEFITS AS LOCAL LAW. YOU MAY WANT TO COMPARE THESE LAWS.**
3. **THERE MAY BE OTHER RISKS CONCERNING THIS FRANCHISE.**

See the following page for state registration effective dates.

This is a document preview downloaded from FranchisePanda.com. The full document is available for free by visiting: <https://franchisepanda.com/franchises/signal-health-group>