

FRANCHISE DISCLOSURE DOCUMENT



Signal Health Group Franchise, Inc.
3753 Howard Hughes Parkway, Suite 200
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Signal Health Group Franchise, Inc. (“Signal”) is a franchisor of businesses that provide home-based personal support and companionship services to aging and/or disabled clients (collectively, “Care Services”). Franchisees may offer supplemental healthcare staffing services to institutional clients, such as hospitals, retirement facilities, and clinics. Signal franchisees operate under the SIGNAL HEALTH GROUP trade name. The total investment necessary to begin operation of a SIGNAL HEALTH GROUP franchise is \$46,000 to \$134,100. This includes \$30,000 to \$75,000 that must be paid to Signal or one of its affiliates prior to opening.

Signal also offers qualified individuals the opportunity to open multiple units (“Franchised Businesses”) by entering into Signal’s form of area development agreement (“ADA”). The total investment necessary to begin operating under an ADA will depend on the number of Franchised Businesses to be opened under the ADA in your designated area (“Development Area”). The total investment necessary to open three Franchised Businesses ranges from \$90,500 to \$239,100. This includes \$72,000 to \$180,000 that must be paid to Signal or one of its affiliates prior to the opening of the first Franchised Business.

This Disclosure Document summarizes certain provisions of your Franchise Agreement and other information in plain English. Read this Disclosure Document and all accompanying agreements carefully. You must receive this Disclosure Document at least 14 calendar days before you sign a binding agreement with, or make any payment to, the Franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your Disclosure Document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact the Vice President of Global Franchise Development by writing to 3753 Howard Hughes Parkway, Suite 200, Las Vegas, Nevada 89169 or by calling (800) 953-6183.

The terms of your franchise agreement will govern your franchise relationship. Do not rely on the Disclosure Document alone to understand your franchise agreement. Read your franchise agreement carefully. Show your franchise agreement and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as “A Consumer’s Guide to Buying a Franchise,” which can help you understand how to use this Disclosure Document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC’s home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

The Issue Date of this Franchise Disclosure Document (“FDD”) is: August 20, 2020

How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION

How much can I earn?

WHERE TO FIND INFORMATION

Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20 or Exhibit G.

How much will I need to invest?

Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.

Does the franchisor have the financial ability to provide support to my business?

Item 21 or Exhibit D includes financial statements. Review these statements carefully.

Is the franchise system stable, growing, or shrinking?

Item 20 summarizes the recent history of the number of company-owned and franchised outlets.

Will my business be the only Signal Health business in my area?

Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.

Does the franchisor have a troubled legal history?

Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.

What's it like to be a Signal Health franchisee?

Item 20 or Exhibit G lists current and former franchisees. You can contact them to ask about their experiences.

What else should I know?

These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this disclosure document to better understand this franchise opportunity. See the table of contents.

This is a document preview downloaded from FranchisePanda.com. The full document is available for free by visiting: <https://franchisepanda.com/franchises/signal-health-group>