

FRANCHISE DISCLOSURE DOCUMENT



SureStay, Inc. an Arizona corporation 6201 N. 24th Parkway Phoenix, AZ 85016 Tel: (602) 957-5842 www.surestayhotels.com Corporate@SureStayHotels.com

The franchise offered is for the right to construct, or convert an existing hotel to, a hotel that utilizes the "SureStay Hotel by Best Western[®]", "SureStay Plus Hotel by Best Western[®]", "SureStay Studio by Best WesternSM", or "SureStay Collection by Best Western[®]" name and proprietary system.

The total investment necessary to begin operation of a newly constructed 60-room SureStay Hotel by Best Western ranges from \$4,618,770 to \$6,844,245. This includes \$41,545 to \$53,345 that must be paid to the franchisor or its affiliate. The total investment necessary to begin operation of a 60-room SureStay Hotel by Best Western that has been converted from an existing hotel ranges from \$186,275 to \$750,245. This includes \$41,545 to \$53,345 that must be paid to the franchisor or its affiliate.

The total investment necessary to begin operation of a newly constructed 80-room SureStay Plus Hotel by Best Western ranges from \$6,892,270 to \$9,261,745. This includes \$41,545 to \$53,345 that must be paid to the franchisor or its affiliate. The total investment necessary to begin operation of a 80-room SureStay Plus Hotel by Best Western that has been converted from an existing hotel ranges from \$256,275 to \$987,745. This includes \$41,545 to \$53,345 that must be paid to the franchisor or its affiliate.

The total investment necessary to begin operation of a newly constructed 100-room SureStay Studio by Best Western ranges from \$7,892,270 to \$11,262,245. This includes \$41,545 to \$53,345 that must be paid to the franchisor or its affiliate. The total investment necessary to begin operation of a 100-room SureStay Studio by Best Western that has been converted from an existing hotel ranges from \$256,275 to \$988,785. This includes \$41,545 to \$53,345 that must be paid to the franchisor or its affiliate.

The total investment necessary to begin operation of a newly constructed 200-room SureStay Collection by Best Western ranges from \$18,550,270 to \$24,339,745. This includes \$51,545 to \$63,345 that must be paid to the franchisor or its affiliate. The total investment necessary to begin operation of a 200-room SureStay Collection by Best Western that has been converted from an existing hotel ranges from \$921,275 to \$2,584,745. This includes \$51,545 to \$63,345 that must be paid to the franchisor or its affiliate.

This Disclosure Document summarizes certain provisions of your Franchise Agreement and other information in plain English. Read this Disclosure Document and all accompanying agreements carefully. You must receive this Disclosure Document at least fourteen (14) calendar-days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate



in connection with the proposed franchise sale. Note, however, that no governmental agency has verified the information contained in this document.

You may wish to receive your Disclosure Document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact Lawrence M. Cuculic, Secretary of SureStay, Inc. at 6201 N. 24th Parkway, Phoenix, AZ 85016, and (602) 957-5842.

The terms of your contract will govern your franchise relationship. Don't rely on the Disclosure Document alone to understand your contract. Read all of your contract carefully. Show your contract and this Disclosure Document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this Disclosure Document can help you make up your mind. More information on franchising, such as "<u>A Consumer's Guide to</u> <u>Buying a Franchise</u>," which can help you understand how to use this Disclosure Document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

Issuance date of this Franchise Disclosure Document: April 12, 2021.



How to Use This Franchise Disclosure Document

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
How much can I earn?	Item 19 may give you information about
	outlet sales, costs, profits or losses. You
	should also try to obtain this information
	from others, like current and former
	franchisees. You can find their names
	and contact information in Item 20 or
	Exhibit G.
How much will I need to invest?	Items 5 and 6 list fees you will be paying
	to the franchisor or at the franchisor's
	direction. Item 7 lists the initial
	investment to open. Item 8 describes the
	suppliers you must use.
Does the franchisor have the financial	Item 21 or Exhibit E includes financial
ability to provide support to my	statements. Review these statements
business?	carefully.
Is the franchise system stable,	Item 20 summarizes the recent history of
growing, or shrinking?	the number of company-owned and
	franchised outlets.
Will my business be the only SureStay	Item 12 and the "territory" provisions in
Hotel by Best Western, SureStay Plus	the franchise agreement describe whether
Hotel by Best Western, SureStay	the franchisor and other franchisees can
Studio by Best Western or SureStay	compete with you.
Collection by Best Western hotel	
business in my area?	
Does the franchisor have a troubled	Items 3 and 4 tell you whether the
legal history?	franchisor or its management have been
	involved in material litigation or
	bankruptcy proceedings.
What's it like to be a SureStay Hotel	Item 20 or Exhibit G lists current and
by Best Western, SureStay Plus Hotel	former franchisees. You can contact
by Best Western, SureStay Studio by	them to ask about their experiences.
Best Western or SureStay Collection	
by Best Western hotel franchisee?	
What else should I know?	These questions are only a few things
	you should look for. Review all 23 Items
	and all Exhibits in this disclosure
	document to better understand this
	franchise opportunity. See the table of
	contents.

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