

## FRANCHISE DISCLOSURE DOCUMENT



THE GROUT MEDIC, LLC  
A Texas Limited Liability Company  
2241 E. Continental Blvd., Suite 150  
Southlake, Texas 76092  
800-700-1411  
Email: [bypass@thegroutmedic.com](mailto:bypass@thegroutmedic.com)  
[www.thegroutmedic.com](http://www.thegroutmedic.com)

The franchise offered is for a grout and tile restoration and maintenance business.

The total investment necessary to begin operation of a Grout Medic franchise is from \$20,000 to \$47,000. This includes from \$10,500 to \$12,500 that must be paid to the franchisor or affiliate.

This disclosure document summarizes certain provisions of your franchise agreement and other information in plain English. Read this disclosure document and all accompanying agreements carefully. You must receive this disclosure document at least 14 calendar-days before you sign a binding agreement with, or make any payment to, the franchisor or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your disclosure document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact Brett Repass at 2241 E. Continental Blvd., Suite 150, Southlake, Texas 76092, 1-800-700-1411.

The terms of your contract will govern your franchise relationship. Don't rely on the disclosure document alone to understand your contract. Read all of your contract carefully. Show your contract and this disclosure document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this disclosure document can help you make up your mind. More information on franchising, such as "[A Consumer's Guide to Buying a Franchise](#)," which can help you understand how to use this disclosure document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at [www.ftc.gov](http://www.ftc.gov) for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

**Issuance Date: February 23, 2018**

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## STATE COVER PAGE

Your state may have a franchise law that requires a franchisor to register or file with a state franchise administrator before offering or selling in your state. REGISTRATION OF A FRANCHISE BY A STATE DOES NOT MEAN THAT THE STATE RECOMMENDS THE FRANCHISE OR HAS VERIFIED THE INFORMATION IN THIS DISCLOSURE DOCUMENT.

Call the state franchise administrator listed in Exhibit A for information about the franchisor, or about franchising in your state.

MANY FRANCHISE AGREEMENTS DO NOT ALLOW YOU TO RENEW UNCONDITIONALLY AFTER THE INITIAL TERM EXPIRES. YOU MAY HAVE TO SIGN A NEW AGREEMENT WITH DIFFERENT TERMS AND CONDITIONS IN ORDER TO CONTINUE TO OPERATE YOUR BUSINESS. BEFORE YOU BUY, CONSIDER WHAT RIGHTS YOU HAVE TO RENEW YOUR FRANCHISE, IF ANY, AND WHAT TERMS YOU MIGHT HAVE TO ACCEPT IN ORDER TO RENEW.

Please consider the following RISK FACTORS before you buy this franchise:

1. THE FRANCHISE AGREEMENT REQUIRES THAT MOST DISAGREEMENTS BE SUBMITTED TO ARBITRATION IN THE CITY WHERE OUR PRINCIPAL PLACE OF BUSINESS IS LOCATED, WHICH CURRENTLY IS SOUTHLAKE, TEXAS. OUT-OF-STATE ARBITRATION MAY FORCE YOU TO ACCEPT A LESS FAVORABLE SETTLEMENT FOR DISPUTES. IT MAY ALSO COST YOU MORE TO ARBITRATE WITH US IN OUR HOME STATE THAN IN YOUR HOME STATE.

2. THE FRANCHISE AGREEMENT STATES THAT THE LAW OF THE STATE OF TEXAS GOVERNS THE AGREEMENT. THIS LAW MAY NOT PROVIDE THE SAME PROTECTIONS AND BENEFITS AS YOUR STATE'S LAW. YOU MAY WANT TO COMPARE THESE LAWS.

3. THE FRANCHISE AGREEMENT REQUIRES YOU TO PAY A MINIMUM AMOUNT OF CONTINUING FRANCHISE FEES FOR EACH FULL CALENDAR MONTH OF THE TERM. THOSE FEES ARE PAYABLE EVEN IF THE FRANCHISE BUSINESS HAS NO REVENUE.

4. AFTER THE END OF TWLEVE FULL CALENDAR MONTHS YOU MAY CHOOSE TO TERMINATE THE FRANCHISE IF YOU PAY US AN EXIT FEE EQUALING THE GREATER OF YOUR CONTINUING FEES ACCRUED FOR THE PRIOR TWELVE (12) MONTHS OR THE ENTIRE MINIMUM CONTINUING FEE FOR THE UPCOMING YEAR, PLUS THE ADVERTISING CONTRIBUTION FOR THE UPCOMING YEAR, PLUS ANY AMOUNTS OWED TO US FOR GOODS OR SERVICES. OTHERWISE IF WE TERMINATE THE FRANCHISE BECAUSE OF YOUR DEFAULT, YOU MUST PAY US THE FULL BALANCE OF YOUR MINIMUM CONTINUING FEE OBLIGATIONS FOR THE REMAINING TERM OF THE FRANCHISE AGREEMENT WITHIN THIRTY DAYS OF TERMINATION.

5. THE SPOUSE OF EACH OWNER OF A 20% OR GREATER INTEREST IN THE FRANCHISEE ENTITY WILL BE REQUIRED TO PERSONALLY GUARANTEE THE FRANCHISEE'S OBLIGATIONS UNDER THE FRANCHISE AGREEMENT. THIS WILL PUT THEIR PERSONAL ASSETS AT RISK IF THE FRANCHISEE DEFAULTS UNDER THE FRANCHISE AGREEMENT.

6. WE AND OUR AFFILIATES MAY SELL OR DISTRIBUTE GROUT AND TILE RESTORATION PRODUCTS TO THE GENERAL PUBLIC THROUGH OTHER CHANNELS OF DISTRIBUTION IN COMPETITION WITH THE FRANCHISE, SUCH AS THROUGH INTERNET OR CATALOGUE SALES, OR THROUGH WHOLESALE DISTRIBUTION TO RETAIL OUTLETS, ALTHOUGH NOT THROUGH OPERATION OF A THE GROUT MEDIC OUTLET THAT IS LOCATED IN YOUR TERRITORY.

7. THERE MAY BE OTHER RISKS CONCERNING THIS FRANCHISE.

Effective Date: See the next page for the state effective dates.

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